



2015 End of Year Summary



OPIP 2015 End of Year Summary

The staff from the Oregon Pediatric Improvement Partnership (OPIP) wish you a wonderful holiday season. We are thankful for the many people we have been able to partner with across the state to support transformative activities to improve care for children and adolescents.

Some highlights from 2015 include:

- OPIP led **15 projects** focused on patient-centered quality measurement and improvement. The focus of the projects span across the life course of children and adolescents, with some focused on how to screen children and families in the first years of life to identify strengths and risk factors for optimal growth, to a focus on transitioning adolescents to adulthood and empowerment as a health care consumer. A highlight of selected current projects includes:
 - **Improving the quality of Patient-Centered Primary Care Homes (PCPCH) provided to children and youth.** OPIP has a number of contracts from Coordinated Care Organizations (CCOs) or practice-associations to support meaningful enhancements in the level of medical home services provided. For example, with support from the Willamette Valley Community Health (WVCH) OPIP worked with four practices to improve the care they provide to children. A component of this work included tracking of community resources and methods for care coordination. To ensure these efforts were patient-centered, OPIP supported the practices in engaging patients about resources they use, value, had barriers accessing and needed. At a policy-level, OPIP participated on the PCPCH Standard Advisory Committee, which just completed its work to revise the standards and create new standards related to behavioral health homes.
 - **Improving developmental screening and follow-up for children identified at risk.** OPIP continues to focus on supporting developmental screening implementation, in a way aligned with the goals of identifying children at-risk for delays and ensuring follow-up services are provided. A highlight of these efforts includes consultation to Willamette Valley Providers (WVP) medical group to develop templates within the NextGen electronic medical record related to developmental and autism screening and longitudinal surveillance across the first three years of life. These templates include practice management guides related to the scoring and follow-up steps, including the use of the Universal Referral Form to Early Intervention. It is expected that these templates will be available to providers on the WVP-supported NextGen in 2016. OPIP is also supporting efforts led by Katherine Zuckerman, MD at OHSU. This partnership with the Oregon Pediatric Society is funded by Autism Speaks, and is focused on improving autism screening, and specifically improving services for Hispanic/Latino children. In 2016, we are looking forward to a new project supported by the Oregon Health Authority that allows us to provide consultation and technical assistance to **Yamhill Coordination Care Organization** and the **Yamhill Early Learning Hub**. The project aims to improve the receipt of services for children identified at-risk for developmental and behavioral delays.



- **Improve access to and quality of adolescent well-visit services and recommended screenings.** Through a grant from MODA/OEBB, OPIP is working with School Based Health Centers (SBHC) to improve the quality of care they provide to adolescents aligned with metrics related to adolescent well-care and depression and substance abuse screening and follow-up. A component of this project is to leverage the unique opportunity that SBHCs have to educate adolescents within the school about WHY they should access health services and the kinds of health services they can expect. OPIP has developed educational materials directed at adolescents informed by five different group-level reviews with youth. Another exciting component of this project is developing methods and models for coordination between SBHCs and primary care providers in the community and how the two entities can work together to meet the health needs of their shared adolescent population. OPIP is also a partner to the Oregon Pediatric Society on trainings of primary care practices on adolescent services, methods to evaluate their implementation efforts, and to leading the efforts to inform policy-level improvements.
- **Improving Trauma Informed Care for Children and Their Families.** Our Medical Director, R.J. Gillespie, was selected as one of the Transformation Center's Clinical Innovation Fellows in June. This year-long support is being used to further explore the impacts and applications of parental Adverse Childhood Experiences in the health and development of their children. OPIP is also working to ensure a trauma informed lens in all of our activities where possible. For example, in the work supporting improvements to care for CYSHCN, there is a focus on assessing for social determinants and how these factors can be incorporated into care planning. Secondly, in the work with SBHCs there is a focus on how to incorporate a more trauma informed approach to follow-up from depression screening conducted.
- **Meaningful and relevant use of quality measures to guide and inform improvement efforts.** OPIP's efforts in this area focus on development and implementation of quality measures, use of data derived from these measures, and providing our technical and implementation expertise through representation on groups such as the Oregon Health Authority's Metrics and Scoring and the Early Learning System's Early Learning Hub Metrics Committee. OPIP's Director continues to be the measure steward for the Developmental Screening in the First Three Years of Life measure, which is a CHIPRA Core Measure and a state-level CCO Incentive metric. In 2015 OPIP was able to support 13 pediatric and family medicine practices to meaningfully use the Consumer Assessment of Health Care Providers and Systems (CAHPS) survey to guide improvement efforts to their practice in way that allowed them to get Maintenance of Certification (MOC) credit. This work included reporting the findings back to patients and engaging patients on improvement solutions and resulted in increased points within PCPCH attestation. Another highlight of efforts in this area include support efforts within WVCH to more meaningfully use their CCO-level CAHPS data. This work included presentations of the CAHPS data to the WVCH Board, Community Advisory Council, and Clinical Advisory Panel.



- Questions about OPIP's projects? You can contact Colleen Reuland (reulandc@ohsu.edu) and she can provide with information.
- OPIP has also expanded its ability to provide **Maintenance of Certification Credit (MOC)** to Physicians who are Board Certified by one of 20 of the 24 **American Board of Medical Specialties (ABMS)** Member Boards, including Pediatrics, Family Medicine, and Obstetrics and Gynecology. With support from OHSU School of Medicine, OPIP transitioned our American Board of Pediatrics Portfolio program to ABMS to allow us to provide MOC credit to the breadth of physicians we work with to improve care for children. The current ABMS portfolio is for projects led by OPIP staff and partners within Doernbecher Children's Hospital, with the goal to provide credit to applicable projects conducted by OHSU faculty. To date, OPIP has been able to provide MOC credit to dozens of pediatricians and family medicine physicians and the QI projects conducted through these efforts have impacted 151,770 patients.
- OPIP staff have been busy **presenting around the state and the country**, including at the Coordinated Care Model Summit, the American Academy of Pediatrics National Conference, the AAP's Violence, Abuse & Toxic Stress Conference, and the Institute for Health Care Improvement's Annual International Summit on Improving Patient Care in the Office Practice and the Community. A majority of the presentation are on the OPIP website: <http://oregon-pip.org/resources/presentations.html>. We also have led a number of recorded webinars on Patient Centered Primary Care Institute (PCPCI) focused on topics such as care plans, adolescent well-visits and depression and substance abuse screening documentation and use of claims aligned with the metrics. The webinars can be found here: www.pcpci.org.
- In order to support spread of innovation to front-line practices and to ensure the front-line perspective is obtained to inform OPIP's activities to inform policy-level improvements, we began our **Semi-Annual Call with Front-Line Health Care Providers**. The first webinar-supported call was held in September and was well-attended. **The next call is slated for April 7th at 7:00 am**. Contact Colleen Reuland (reulandc@ohsu.edu) if you are a front-line health care provider and would like to attend.

We look forward to an exciting and invigorating 2016 focused on supporting our mission of a meaningful, long term collaboration of stakeholders invested in child health care quality, with the common purpose of improving the health of the children and youth of Oregon. We have high hopes for 2016!

Best,
OPIP TEAM



**OPIP Vision:**

To create a meaningful, long term collaboration of stakeholders invested in child health care quality, with the common purpose of improving the health of the children and youth of Oregon.

OPIP Mission:

The Oregon Pediatric Improvement Partnership is a public/private partnership dedicated to building health and improving outcomes for children and youth by:

- Collaborating in quality measurement and improvement activities across the state,
- Supporting evidence-guided quality activities in clinical practices,
- Incorporating the patient and family voice into quality efforts, and
- Informing policies that support optimal health and development for all children and youth.