

Addressing Children with Health Complexity: Supporting Coordinated Care Organization (CCOs) in Using the Aggregate Population-level and Child-Level Health Complexity Data

Clackamas Community College: Wilsonville Training Center

29353 Town Center Loop East, Room W108B, Wilsonville, OR 97070

8:00 AM – 4:30 PM

Welcome *Dana Hargunani: Chief Medical Officer*

Review the Goals for the Meeting and Key Parts of the Day: *Colleen Reuland, OPIP*

From A National and Outside Perspective, The Importance and Novelty of This work: Ed Schor, Lucile Packard Foundation for Children's Health

Review Specific System-level Data Provided to Coordinated Care Organizations on Health Complexity Based on Indicators of Medical & Social Complexity, and High-Level Findings *Colleen Reuland*

Part #1: Use the Population-Level Findings to Engage Community-Level Partners

- **Tips and Strategies Presentation:** Stakeholders to engage, tips and strategies for how to communicate and share the data in order to: 1) Understand the data and what it says (and doesn't) 2) Hear from community-partners about their perceptions of the data and needs identifies, gaps in the data. 3) Hear from community partners on assets and resources in the community that can support children with various levels of health complexity, Understand current capacity of services vs need for services. *Colleen Reuland*
- **Small Group Work Session:** Using worksheet provided, start brainstorming ways to engage community-level partners.

BREAK – Snack Provided

Part 2: Using the Population-Level and Child-Level Findings to Identify Opportunities to Enhance Care Coordination and Care Management

- **Panel of Parents of Children with Various Levels of Health Complexity:** What supports would be helpful to them.
- **Panel of Front-Line Care Coordination and Complex Management Staff:** Lessons learned on engagement and supports that work for children with various levels of complex care management.

Lunch Provided

- **Care Coordination Models – Key Elements and Evidence on Impact:** Overview presentation by national expert David Bergman, MD.
- **Small Group Work Session:** Using worksheet provided, start brainstorming ways to engage community-level partners. Expert presenters available to small groups for questions and guidance.

Part 3: Leveraging the Data to Support a Health Complexity Informed Approach with Front-Line Health Care Providers

- **Tips and Strategies Presentation of Key Issues to Consider.** *Lydia Chiang, MD OPIP*
- **Facilitated Group-Level Conversation, led by Primary Care Providers in Attendance, on additional opportunities and issues to consider.**

Reflections from Today, Overview of Next Steps

Jon Collins

Speaker contact information located on the back of this agenda.

Note: During the lunch session, the team from OHA Health Analytics will be holding a question and answer session to address any questions about the aggregate report or child-level data file provided to CCOs before the meeting. They will also be presenting on the child-level data file at the January TAG meeting.

List of Speakers

Opening Remarks & Presentations

Dana Hargunani, MD, MPH, Chief Medical Officer, OHA Health Policy & Analytics
DANA.HARGUNANI@dhsosha.state.or.us

Colleen Reuland, MS, Director, Oregon Pediatric Improvement Partnership (OPIP)
reulandc@ohsu.edu

Ed Schor, MD, Senior Vice President, Programs and Partnerships, Lucile Packard Foundation for Children's Health
Edward.Schor@LPFCH.ORG

Panel of Parents of Children with Various Levels of Health Complexity

Alicia DeLashmutt, OPIP Parent Partner (Ms. DeLashmutt will introduce the parents participating on the parent panel)

Panel of Front-Line Care Coordination and Complex Management Staff

Panelists:

1. Julie Burgerman, BS, QMHA, Behavioral/Mental Health Coordinator/Case Manager, Childhood Health Associates & Lisa Story, RN, BSN, RN Case Manager, Childhood Health Associates
(julieb@childhoodhealth.com & lisas@childhoodhealth.com)
2. Cindy Rosscup, RN, CaCoon Nurse, Oregon Center for Children and Youth with Special Health Needs
(CRosscup@co.marion.or.us)
3. Kimberly Luft, MD, Kaiser Permanente (Kimberly.F.Luft@kp.org)
4. Teresa K Noethe, RN, BSN, RN Pediatrics Case Manager, Legacy Health (TNoethe@LHS.ORG)
5. Louize Vaz, MD, MPH, Outpatient Antibiotic Therapy Program, Division of Infectious Disease, OHSU
(vaz@ohsu.edu)
6. Michael Harris, PhD, Director, Novel Interventions in Children's Healthcare (NICH), OHSU
(harrismi@ohsu.edu)

Keynote Speaker: David Bergman, MD, Associate Professor of Pediatrics at the Lucile Salter Packard Children's Hospital, Emeritus, Stanford University daberg@stanford.edu

Tips and Strategies Presentation of Key Issues to Consider: Facilitated by Lydia Chiang, MD, Medical Director, OPIP chiangl@ohsu.edu

Closing Comments and Overview of Notes: Jon Collins, PhD, Director, Office of Health Analytics, Oregon Health Authority & Colleen Reuland JON.C.COLLINS@dhsosha.state.or.us