Version 12/7/16

Yamhill Referral and Triage Map to Improve Pathways from Developmental Screening to Services

KEY STEPS

- **Part 1:** Children Identified At-Risk via Developmental Screening
- **Part 2:** Referral of Child Identified At-Risk
- **Part 3:** Referred Agency Ability to Contact Referred At-Risk Child/Family
- **Part 4:** Children Evaluated and Deemed Eligible/ Ineligible for Referred Service
- **Part 5:** Secondary Processes (Referral & Follow-Up) for Ineligible Children
- **Part 6:** Communication and Coordination Across Services

Primary Care Site – Pilot Site: Physicians Medical Center

Improvement Tools Developed to be Implemented:
1. Referral to EI
2. If other factors warrant, referral to Family Core
3. For those referred, phone follow-up within 36 hours
4. Education to Parents of Referred Children

Child Care Site – Pilot Site: Discovery Zone

Improvement Tools Developed to be Implemented:
1. Education to Parents About PCP and Screening Results

ASQ Online (Outside Scope of Project)

Summary of Services Provided

Common Referral Form

EI "Lack of Contact/ Refuse Service" Communication

Family Core Referral (Yamhill only)

Medical Services (DB Peds) Therapy Services (OT,PT, Speech)

Early Intervention (EI)

EI Feedback. Will be piloting new options for feedback forms that include note about Family Core Referral

EI Evaluation

- EI Eligible
- EI Ineligible
- Receiving Services

EI Ineligibility Report. If applicable, also note about Family Core Referral

Family Core Referral

For Children Referred to EI/CBP

Descriptive Info @ ASQ risk factors identified for children found ineligible

Descriptive info gathered about who referred and from where

Family Core Staff & Leadership Team

Referral to Identified Family Core Partners

Descriptive Information Provided Back by Family Core Partners About Contact & Whether Engaged in Services

- Babies First/ CaCoon
- Early Intervention/ Early Childhood Special Education
- Early Head Start
- A Family Place
- Head Start
- Mothers & Babies
- Healthy Families Oregon

Within each program, their internal feedback methods used. Format and timing of feedback given varies. Standarized forms/ processes out of scope for this project

Applicable Family Core Partners

- Receiving service in Family Core
- Waitlisted for services
- Family Core Partners unable to serve child's family, or services were refused

Descriptive Info @ FC Partner Engagement with Families and Number of Children

Input from ELC and SIT to identify resources

- Parent Rep.
- Physicians Medical Center
- Catholic Comm. Services
- Lutheran Comm. Services
- Yamhill Co. Health & Human Serv.
- Child Welfare, DHS
- Child Care Resource & Referral
- Newberg Public Library
- Yamhill-Carlton School District
- Newberg School District
- McMinnville School District
- Willamina Elem.
- Amity Elem.
- Dayton Grade Sch.
- Faulconer-Chapman School
- Linfield, Dept. of Ed.

Secondary Medical & Therapy Services to help ensure robustness of services

- Covered by Public Insurance (YCCO)
- Covered by Private Insurance
- Self-Pay for Services

Private and Self Pay: Out of Scope

Legend:

TYPE OF ARROW:

- Method and/or tool has been developed.
- Attempts at method and/or tool has been made, but is NOT standardized and/or needs modification
- Method and/or tool has NOT been developed.

COLOR OF ARROW:

- Communication
- Referral to Early Intervention (EI) services
- Referral to Family Core services
- Referral to Medical or Therapy services
- Communication that child not able to be contacted, not eligible, or not served.

TYPE OF BOX:

- Existing group, site, organization, or function
- Proposed group, organization, or function that still needs to be developed.

Oregon Pediatric Improvement Partnership

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