

# Figure 5: Pediatric Care Together Intensity Stratification <sup>1</sup>

Key	0	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
<b>Description</b>	Graduated No preventable ER or hospital visits in last 6 months. Patient has independently maintained needed medical and community supports for past 6 months and adhering to treatment plans	<ul style="list-style-type: none"> <li>Complex medical &amp; Social risk factors</li> <li>Monitoring for independence</li> </ul>	<ul style="list-style-type: none"> <li>Complex med &amp; Social risk factors</li> <li><b>Stable with services</b></li> <li><b>Member actively outreaches to us if needed and learning how to navigate the medical and community care system</b></li> </ul>	<ul style="list-style-type: none"> <li>Complex medical and social risk factors</li> <li><b>Improving but continues with some unmet social or medical needs.</b></li> <li><b>Engaging in needed supports but vulnerable.</b></li> <li><b>Has rapport with team as long as outreach continues.</b></li> </ul>	<ul style="list-style-type: none"> <li>Complex medical and social risk factors</li> <li>Behaviors or complex medical needs having significant impact on member and family functionality (work, home, school)</li> <li><b>Beginning engagement in medical and social support systems: attending &gt;50% of recommended care</b></li> <li><b>Or Preventable ER or hospital 1x / 3 mo</b></li> <li><b>Building rapport with PCT</b></li> </ul>	<ul style="list-style-type: none"> <li>Complex medical &amp; social risk factors</li> <li>More than 3 unmet social or medical needs</li> <li>May need higher level of care</li> <li>Behaviors or complex medical needs having significant impact on member and family functionality (work, home, school)</li> <li>Or Preventable ER or hospital 1x per month OR Poor adherence to plan of care</li> </ul>
<b>Outreach Intensity / Frequency</b>		1x / 3-4 mos.	1x / 1-2 months	1x / 2 weeks +/-Community visits	1x / week Community visits	2x / week or more Community visits
<b>Engagement tiering?</b>						E=engaged C=contemplate NR=not ready

<sup>1</sup> Assumptions:

- Most PCT patients will meet tier 5 criteria upon entry. Tier 5 lists the failure to engage in needed preventative services as on par with ER overuse. Our experience has taught us that teens and families mistrustful of the health care system build trust and engage better with initial face to face visits.
- Expect patients move down the tiering system as they actively engage in needed services and independently navigate the medical system for their own care.
- Some patients may move back up on the tiering system if they develop a new diagnosis or a new social risk factor.
- Pediatrics represents a unique population in that early intervention may help mitigate long term health consequences from adverse childhood events (ACES).