APPENDIX C- PROVIDER GESTALT

A number of practices start first with identifying children and youth for whom the provider knows that they have exceptional health care needs and would be benefit from an enhanced medical home and care coordination. The literature has documented that the provider recall about patients with special health care needs is often narrow to specific, high-complexity patients that they have recently encountered and/or for whom a negative e event occurred. In asking providers to identify patients, it is important to clarify **WHY** they are identifying the patient and **HOW** the information will be used:

- For example, providers will identify a different groups of patients when asked to identify patients that would benefit from care coordination versus identify a population for which you might want to assess their health needs and whether proactive care planning might be helpful.

- In asking providers to identify CYSHCN, it may be helpful to ask them to identify:
    - Patients who meet the MCHB definition of special health care needs:

      *"Children with special health care needs are those who **have or are at risk** for a chronic physical, developmental, behavioral, or emotional condition and who also **require health and related services** of a type or amount beyond that required by children generally."*

    A helpful way to operationalize this definition is to consider children who are experiencing the following consequences and are expected to have these consequences for at least year:

    - ✓ Limited or prevented in ability to function
    - ✓ Prescription medication need/use
    - ✓ Specialized therapies (OT, PT, Speech)
    - ✓ Above routine use of medical care, mental health or other health services
    - ✓ Counseling or treatment for on-going emotional, behavioral or developmental problem

    - Consider patients who have special health care needs because of the complexity of the needs of the family and value of enhanced support and coordination of the practice team with their family.