

## Deliverable 5.4 – Part 2

### Summary of the Pilot to a Priority Early Learning Pathway Across Tillamook, Clatsop and Columbia Counties: Pathway to a **Centralized Resource of Early Learning Providers**

#### Why was this pathway chosen across all three counties?

- As part of the asset mapping process, OPIP identified a number of community-level services that are available to support young children and their families that can impact a child’s development. That said, these resources were not necessarily specific entities that should be included in the medical decision tree or are part of standardized follow-up pathways.
- Many stakeholders noted the value of being able to submit a question or request about the needs of a family and to hear from these various early learning providers about potential best match support that may be available for the child and family’s specific and nuanced needs.

#### Components of the Improvement Work Conducted by OPIP to Support Pilots of this Pathway

- **Development of Community-Specific & Centralized Community Resource List and Connection Platform**

- Northwest Early Learning Hub (NWELH) facilitated the development of a community resource list together with OPIP. NWELH leveraged and/or developed a shared platform for resource connection in each county.
- For each county, the NWELH Partners developed a **Community Resource List** of organizations that serve children 0-5 that will be housed on their website and maintained by NWELH staff.
- The resource list was developed with a conscientious effort to standardize information collected and help educate community partners about the platform. Key information collected included:
 

<ul style="list-style-type: none"> <li>✓ Brief description of program</li> <li>✓ Location (area served)</li> <li>✓ How to refer (link to referral form- fax, call, etc.)</li> <li>✓ Eligibility criteria</li> </ul>	<ul style="list-style-type: none"> <li>✓ Contact information</li> <li>✓ Ages served</li> <li>✓ Cost of service</li> <li>✓ Logo</li> </ul>
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***Pathway to Centralized  
Community Resource  
Platform***

***Clatsop***  
[Resource List](#)  
[Connection Platform](#)

***Tillamook:***  
[Resource List](#)  
[Connection Platform](#)

***Columbia***  
[Resource List](#)  
[Connection Platform](#)



- These resource guides are available in English and Spanish.
- Once the resource lists were developed, we explored ways that people would be able to **access these list and identify resources for children.**
  - ❖ Columbia County leveraged a platform that already existed, CAT Contact Us, but agreed to modify it to meet the need.
  - ❖ In Clatsop and Tillamook County, it was decided **that a new listserv** would be the most effective way to disseminate information and connect partners.
- Upon agreeing to join the **community resource platforms in Clatsop and Tillamook**, the NWELH provided a tutorial on legal protections of a listserv, patient confidentiality, and respect. This included a template email to consider when emailing the listserv if the outreach is in regards to services to help specific families or situations.

### Lessons Learned:

- The NWELH is monitoring the listserv to track how often it is being utilized by partners and to help identify potential gaps in resources that are identified on the listserv. At the time of this final report, they have reported that there is minimal use across all three counties.
- Another barrier to the use of the resource connection platforms may be that the community-based resource teams routinely meet and share at monthly meetings at each of the counties. Therefore, the community-level partners may already feel they have this need to understand resources met in the in-person meetings. However, primary care practices don't routinely attend the meetings. Furthermore, there are some community partners who have valuable services they provide that are unable to always attend the meeting, so counting on an in-person meeting to achieve this goal may be problematic.
- A third barrier to the success of these platforms may be that people will only start to engage with the platforms once they see the benefit that this connection could provide them. It is easy to join a listserv and be a passive user, but if community members started to use the platform, there would be the opportunity to share and benefit. We hypothesize that once this happens, communication would then flow more openly.
- Moving forward, the NWELH will continue to update the resource lists semi-annually and will monitor the listserv platforms. If there continues to be no traction on the listservs, NWELH will facilitate discussions with each of the communities about why the platforms were established and how they want to move forward.